



November 23, 2022

We want to take a moment to inform you of an upcoming adjustment to Hargray's TV rate structure.

At Hargray, we are committed to providing our customers with quality TV programming at a competitive price and we make every effort to minimize costs. In our contract negotiations with cable networks and broadcasters, we work hard to ensure our customers don't suffer unfair price increases as a result of unreasonable rate demands. Over the past several years, however, cable networks and broadcasters have increased their fees at an alarming rate. For example, over the past 3 years, broadcasters have increased their fees more than 90 percent. Despite our best efforts to control these dramatically increasing costs, Hargray, like other cable and satellite companies, must pass a portion of these costs on to our customers.

As a result, effective with January billing statements, Hargray video customers will see an increase of \$.02 per month in their FCC Regulatory Fee; an increase in their Broadcast Surcharge fee (varies by region); and customers with a video/internet bundle will see their bundle services discount reduced by \$10. As always, we encourage our customers to contact us so that we may share ways they can save money on their monthly bills.

We value our partnership with The City of Hardeeville and we will continue to provide our customers with the latest products and technological advancements, while maintaining the highest level of reliability and customer care.

Please feel free to contact us with any questions or concerns you may have. We look forward to our continued partnership.

Sincerely,

Joel Braun

GM -

Hargray

816-9299

Joel.braun@htc.hargray.c

om